# FIPS 140-2 Non-Proprietary Security Policy for the Cisco Unified IP Phone 7906G, 7911G, 7931G, 7941G, 7942G, 7945G, 7961G, 7961GE, 7962G, 7965G, 7970G, 7971G, 7971GE, and 7975G

## Introduction

This is a non-proprietary Cryptographic Module Security Policy for the Cisco Unified IP Phone 7906G, 7911G, 7931G, 7941G, 7942G, 7945G, 7961G, 7961GE, 7962G, 7965G, 7970G, 7971G, 7971GE, and 7975G (7900 Series). This policy describes how the Cisco Unified IP Phone 7900 Series meet the requirements of FIPS 140-2. This document also includes instructions for configuring the phones in FIPS mode.

This policy was prepared as part of the Level 1 FIPS 140-2 validation for the Cisco Unified IP Phone 7900 Series.

FIPS 140-2 (Federal Information Processing Standards Publication 140-2 — Security Requirements for Cryptographic Modules) details the U.S. Government requirements for cryptographic modules. More information about the FIPS 140-2 standard and validation program is available on the NIST website at <a href="http://csrc.nist.gov/groups/STM/index.html">http://csrc.nist.gov/groups/STM/index.html</a>.

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This document includes the following sections:

- FIPS 140-2 Submission Package
- Overview
- Physical Characteristics and Phone Interfaces
- · Roles and Services
- Self-Tests
- · Mitigation of Other Attacks
- Secure Operation
- Non-FIPS Approved Algorithms
- Obtaining Documentation
- Documentation Feedback
- Cisco Product Security Overview
- Obtaining Technical Assistance
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# FIPS 140-2 Submission Package

The security policy document is one document in FIPS 140-2 Submission Package. In addition to this document, the complete submission package contains:

- Vendor Evidence
- Finite State Machine
- Other supporting documentation as additional references

With the exception of this non-proprietary security policy, the FIPS 140-2 validation documentation is proprietary to Cisco Systems, Inc. and is releasable only under appropriate non-disclosure agreements. For access to these documents, please contact Cisco Systems, Inc. See Obtaining Technical Assistance for more information.

#### Overview

Today, more organizations can take advantage of Cisco Unified Communications, thanks to these affordable IP endpoints. The Cisco Unified IP Phones 7900 Series deliver cost-effective, full-featured voice communication services in a clutter-free and earth-friendly, ergonomic design. Cisco Unified IP Phones 7900 Series endpoints are earth-friendly. They are made with recyclable and reground plastics, so they are earth-responsible solutions.

#### **Hardware Versions**

Below you will find a listing of the FIPS approved hardware versions for the Cisco 7900 series endpoints

Phone Model	Hardware versions
CP-7906G	V01, V02, V03, V04, V05, V06, V07, V08, V09
CP-7911G	V01, V02, V03, V04, V05, V06, V07, V08, V09
CP-7931G	V01, V02, V03, V04, V05
CP-7941G	V01, V02
CP-7961G	V01, V02
CP-7961GE	V01
CP-7942G	V01, V02, V03, V04, V05, V06, V07, V08, V09, V10
CP-7962G	V01, V02, V03, V04, V05, V06, V07, V08, V09, V10, V11
CP-7945G	V01, V02, V03, V04, V05, V06, V07, V08, V09, V10, V11
CP-7965G	V01, V02, V03, V04, V05, V06, V07, V08, V09, V10, V11
CP-7970G	V01, V02
CP-7971G	V01, V02, V03
CP-7971GE	V01, V02, V03
CP-7975G	V01, V02, V03, V04, V05, V06, V07, V08, V09, V10, V11, V12

Notice: The differences between Hardware versions on each module are very minor, such as the compliance stickers for various FCC testing, changes to label adhesives, etc.

The Data Sheet for the 7906G can be found on the Cisco website at http://goo.gl/vq5wI



Figure 1 - The Cisco Unified IP Phone 7906G

The Data Sheet for the 7911G can be found on the Cisco website at http://goo.gl/DeqRa



Figure 2 - The Cisco Unified IP Phone 7911G

The Data Sheet for the 7931G can be found on the Cisco website at http://goo.gl/zzMKO



Figure 3 - The Cisco Unified IP Phone 7931G

The Data Sheet for the 7941G can be found on the Cisco website at http://goo.gl/0Hf53



Figure 4 - The Cisco Unified IP Phone 7941G

The Data Sheet for the 7942G can be found on the Cisco website at http://goo.gl/zbviD



Figure 5 - The Cisco Unified IP Phone 7942G

The Data Sheet for the 7945G can be found on the Cisco website at http://goo.gl/t7DOs



Figure 6 - The Cisco Unified IP Phone 7945G

The Data Sheet for the 7961G can be found on the Cisco website at http://goo.gl/SmeS4



Figure 7 - The Cisco Unified IP Phone 7961G

The Data Sheet for the 7961G-GE can be found on the Cisco website at http://goo.gl/x2Hcm



Figure 8 - The Cisco Unified IP Phone 7961G-GE

The Data Sheet for the 7962G can be found on the Cisco website at http://goo.gl/OiXtq



Figure 9 - The Cisco Unified IP Phone 7962G

The Data Sheet for the 7965G can be found on the Cisco website at http://goo.gl/8SwP



Figure 10 - The Cisco Unified IP Phone 7965G

The Data Sheet for the 7970G can be found on the Cisco website at http://goo.gl/aGJIW



Figure 11 - The Cisco Unified IP Phone 7970G

The Data Sheet for the 7971G can be found on the Cisco website at http://goo.gl/fieLs



Figure 12 - The Cisco Unified IP Phone 7971G

The Data Sheet for the 7971G-GE can be found on the Cisco website at http://goo.gl/fieLs



Figure 13 - The Cisco Unified IP Phone 7971G-GE

The Data Sheet for the 7975G can be found on the Cisco website at http://goo.gl/ePJa8



Figure 14 - The Cisco Unified IP Phone 7975G

# **Cryptographic Module Validation Level**

Validation Level by Section lists the level of validation for each area in the FIPS PUB 140-2.

Table 1	Validation Level by Section
Lable I	validation Level by Section

No.	Area Title	Level
1	Cryptographic Module Specification	1
2	Cryptographic Module Ports and Interfaces	1
3	Roles, Services, and Authentication	1
4	Finite State Model	1
5	Physical Security	1
6	Operational Environment	N/A

7	Cryptographic Key management	1
8	Electromagnetic Interface/Electromagnetic Compatibility	1
9	Self-Tests	1
10	Design Assurance	1
11	Mitigation of Other Attacks	N/A
	Overall Level	1

# **Physical Characteristics and Phone Interfaces**

The logical interfaces and their mapping for the 7900 Series Phones are described in Table 2:

Table 2 Cisco 7900 Series Physical Interface/Logical Interface Mapping

Physical Interface	FIPS 140-2 Logical Interface
Phone Keypad, SW Network Port, PC Access Port , and Phone Microphone,	Data Input
Phone Speaker, SW Network Port, PC Access Port , and Display	Data Output
Phone Keypad, SW Network Port, and PC Access Port	Control Input
Phone Display, Phone Speaker, message waiting light, display, SW Network Port, and PC Access Port.	Status Output

## **Roles and Services**

The 7900 Series phones can be accessed by plugging the phone in.

As required by FIPS 140-2, there are two main roles in the 7900 Series Phones that operators may assume: a Crypto Officer role and User role. The respective services for each role are described in the Crypto Officer Services, and the User Services.

#### **Crypto Officer Services**

The Crypto Officer role is responsible for the configuration and maintenance of the phones. For the purposes of this testing, the Crypto Officer will be defined as the operations and processes performed by the Cisco Unified Call Manager (CUCM). The authentication mechanism associated with the Crypto-Officer has not been tested for FIPS level one validation. The Crypto Officer services consist of the following:

- · Establish TLS sessions for configuration
- Perform configuration of the phone
- Transport Keys to the phone
- View Status of the phone
- Restart the phone (Restart connection between the CUCM and Phone)
- · Reset the phone
- Initiate Self-tests by rebooting the phone.

#### **User Services**

A user initializes the phone by turning it on. There is no login interface for the phone, as level 1 allows for implicit role assumptions. Some services may require the menu key to access the features. The services available to the User role consist of the following:

- Make and Receive Calls (Encrypt/Decrypt data)
- Run Self-Tests
- Customize keypad parameters
- View and Edit Network Profile Parameters (SSID, DHCP Server, TFTP Server, etc)
- View and Edit System Configuration
- · View and Edit Device information (Network, LAN, HTTP, Locale, QoS, and UI information)
- Display Model Information
- View Phone Status (Phone Status, Network Statistics, Call Statistics, Firmware versions, etc)

# **Critical Security Parameters**

The services accessing the Critical Service Parameters (CSP)s, the type of access and which role accesses the CSPs are listed in Table 3.

Table 3 Cisco 7900 Series Phones Validation Level by Section												
CSP/Role/Service Access Policy	Critical Security Parameters	CSP 1	CSP 2	CSP 3	CSP 4	CSP 5	CSP 6	CSP 7	CSP 8	CSP 9	CSP 10	CSP 11
Role/Service												
User Role												
Make and Receive Calls												
Run Self-Tests												
Customize Sound, Display, and keypad parameters												
View and Edit Network Profile Parameters												
View and Edit System Configuration												
View and Edit Device information		r	r	r	r	r	r	r	r	r	r	
Display Model Information		r	r	r	r	r	r	r	r	r	r	
View Phone Status		r	r	r	r	r	r	r	r	r	r	
Crypto-Officer Role												
Establish TLS sessions for configuration		rwd	rwd									

Perform configuration of the phone	rwd										
Transport Keys to the phone	rwd										
View Status of the phone	r	r	r	r	r	r	r	r	r	r	r
Reboot the phone	d	d	d	d	d	d	d	d	d		
Reset the phone	d	d	d	d	d	d	d	d	d	d	d
Initiate Self-tests	d	d	d	d	d	d	d	d	d		

r = read w = write d = delete

# Cryptographic Key Management

The phones use a variety of Critical Security Parameters during operation.

Table 4 lists the cryptographic keys used by the 7900 Series Phones.

Table 4 Secret and Private Cryptographic Keys Used by the 7900 Series

#	Key/CSP Name	Generation/ Algorithm	Description	Storage	Zeroization
1	Configuration File AES-128 Key	Generated by the CUCM	Key used to decrypt the configuration file once it is on the phone	Stored in volatile memory	Power Cycle or Device Reset
2	sRTP Master Key (AES)	Generated by the CUCM and sent to phone in TLS session	Key used to generate sRTP session keys	Stored in volatile memory	upon end of call or device reset.
3	sRTP Encryption key (AES)	Generated via the sRTP protocol	Key used to encrypt/decrypt sRTP packets	Stored in volatile memory	upon end of call or device reset.
4	sRTP Authentication key (HMAC)	Generated via the sRTP protocol	Key used to authenticate sRTP packets	Stored in volatile memory	upon end of call or device reset.

5	CUCM TLS Session Encryption key (AES)	Generated via the TLS Protocol	TLS sessions keys based on the Locally Significant Certificate (LSC) for derivation	Stored in volatile memory	upon end of call or device reset.
6	CUCM TLS Session Authentication key (HMAC)	Generated via the TLS Protocol	TLS sessions keys based on the LSC for derivation	Stored in volatile memory	upon end of call or device reset.
7	Webserver TLS Session Encryption key (AES/TDES)	Generated via the TLS Protocol	TLS sessions keys based on the LSC for derivation	Stored in volatile memory	upon end of call or device reset
8	Webserver TLS Session Authentication key (HMAC)	Generated via the TLS Protocol	TLS sessions keys based on the LSC for derivation	Stored in volatile memory	upon end of call or device reset.
9	RNG Seed Key	Multiple data bytes (20-bytes) retrieved from a 128-byte Hardware based entropy source (time, clock, thermal noise, interrupts, and memory, etc).	Seed Key used to randomize the initialization of the RNG	Stored in volatile memory	Reset or loss of power
10	RNG Seed	Multiple data bytes (20-bytes) retrieved from a 128-byte Hardware based entropy source (time, clock, thermal noise, interrupts, and memory, etc).	Seed used to randomize the initialization of the RNG	Stored in volatile memory	Reset or loss of power
11	LSC Private Key (RSA)	Generated by the module but converted into a certificate by the CAPF/CUCM (Note that the RSA keys generated must be at least a 1024 bit key)	Private key for locally issued certificates. Used for TLS negotiation with CUCM and Web Clients	/ flash0/sec/lsc0/phone Key.pvt	Zeroized by resetting phone to default settings

## **Self-Tests**

The 7900 Series Phones include an array of self-tests that are run during startup and periodically during operations to prevent any secure data from being released and to ensure all components are functioning correctly.

<b>Table 5</b> 790	00 Series	Power-On	Self-Tests
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Implementation	Tests Performed
sRTP Library	• AES KAT • HMAC-SHA-1 KAT
RSA SSL-Cme 1.1.0	<ul> <li>RSA KAT (signature/verification)</li> <li>AES KAT</li> <li>Triple-DES KAT</li> <li>HMAC SHA-1 KAT</li> <li>RNG KAT</li> </ul>
Module Firmware	Firmware Integrity Test

The phone performs all power-on self-tests automatically at boot when FIPS mode is enabled. The power-on self-tests are performed after the cryptographic systems are initialized, and in the unlikely event that a power-on self-test fails, the module transitions into an error state and output an error message via its status output interface.

Table 6 lists the conditional self-tests that the 7900 Series phones perform.

Table 6	7900 Series	Conditional	Self-Tests

Implementation	Tests Performed
sRTP	Conditional Bypass test
RSA SSL-Cme 1.1.0	<ul> <li>Pairwise consistency test for RSA</li> <li>Continuous Random Number Generator Test for the FIPS-approved RNG</li> </ul>

# **Mitigation of Other Attacks**

The 7900 Series do not claim to mitigate any attacks in a FIPS-approved mode of operation.

# **Secure Operation**

The Cisco 7900 Series phones meet FIPS 140-2 Level 1 requirements. This section describes how to place and keep the phone in a FIPS-approved mode of operation. Operating the phone without maintaining the following settings will remove the phone from the FIPS-approved mode of operation.

## **Crypto Officer Guidance – System Initialization**

The Crypto Officer must create a device security profile in Call manager. Below, find instructions on creating the device security profile.

- 1. Login to Call Manager
- 2. Navigate to System -> Security Profile -> Phone Security Profile.
- 3. Click the Add New button
- 4. Select the appropriate phone model from the drop down box and click next.
- 5. From the Drop down box, select SCCP for the security protocol profile and click next.
- 6. In the Name box, give an appropriate name such as "Cisco 79xx FIPS Security Profile", or "Cisco 79xx FIPS Security Profile", followed by an appropriate description.
- 7. In the section titled, "Phone Security Profile CAPF Information, Select the "Authentication Mode" to be "By Existing Certificate (Precedence to LSC), and select the key size to be 2048 bits.
- 8. While still in the "Phone Security Profile CAPF Information", select the device security mode to "encrypted"
- 9. Click "Save"

## **Crypto Officer Guidance – System Configuration**

The Cisco 7900 Series phones were validated with firmware version 9.2(1)SR2. The specific binaries are listed in Table 7 Below. Please note: These are the only allowable images for the FIPS-approved mode of operation.

Table 7	FIPS Image names

Phone Model(s)	Image Name
7906/7911	SCCP11.9-2-1ES2S.loads
7931	SCCP31.9-2-1ES2S.loads

7941/7961	SCCP41.9-2-1ES2S.loads	
7942/7962	SCCP42.9-2-1ES2S.loads	
7945/7965	SCCP45.9-2-1ES2S.loads	
7970/7971	SCCP70.9-2-1ES2S.loads	
7975	SCCP75.9-2-1ES2S.loads	

The Crypto Officer must configure and enforce the following initialization steps:

#### Login to Call Manager

- Navigate to phone page
- Select the 7906G, 7911G, 7931G, 7941G, 7942G, 7945G, 7961G, 7961GE, 7962G, 7965G, 7970G, 7971G, 7971GE, or 7975G in the list of phones
- Click on the phone in question to navigate to the configuration page.
- Find the section titled "Product Specific Configuration Layout" and make sure that both web access and SSH are disabled
- Find the section titled "Protocol Specific Information" and select the device security profile that you created in the previous section above.
- At the bottom of the list of configuration items, select to enable FIPS mode.
- Save the configurations by clicking on save.
- Reset the phone by clicking reset

## **Approved Cryptographic Algorithms**

The Cisco 7900 Series phones support many different cryptographic algorithms; however, when configured for FIPS compliant operation, the module will only utilize FIPS-approved and FIPS allowed cryptographic algorithms. Table 8 lists all FIPS approved algorithms supported by the module

Table 8 7900 Series Algorithm Certificates

Algorithm	sRTP Library	RSA SSL CME
AES	1745	1747
Triple-DES	N/A	1132
SHA-1	1532	1534
HMAC SHA-1	1022	1024
RNG	N/A	931
RSA	N/A	868

# **Non-FIPS Approved Algorithms**

The 7900 Series implement the following non-FIPS-approved cryptographic algorithms:

- MD5
- MD5 HMAC
- RSA (allowed in FIPS mode for key transport) (key wrapping; key establishment methodology provides 80 or 112 bits of encryption strength)

## **Related Documentation**

This document deals only with operations and capabilities of the phone in the technical terms of a FIPS 140-2 cryptographic device security policy. More information is available on the phone from the sources listed in this section and from the following source:

• The NIST Cryptographic Module Validation Program website (http://csrc.nist.gov/cryptval/) contains contact information for answers to technical or sales-related questions for the 7900 Series phones.

# **Obtaining Documentation**

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

#### Cisco.com

You can access the most current Cisco documentation at this URL:

http://www.cisco.com/techsupport

You can access the Cisco website at this URL:

http://www.cisco.com

You can access international Cisco websites at this URL:

http://www.cisco.com/public/countries\_languages.shtml

#### **Product Documentation DVD**

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The Product Documentation DVD is a comprehensive library of technical product documentation on portable media. The DVD enables you to access multiple versions of hardware and software installation, configuration, and command guides for Cisco products and to view technical documentation in HTML. With the DVD, you have access to the same documentation

that is found on the Cisco website without being connected to the Internet. Certain products also have .pdf versions of the documentation available.

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http://www.cisco.com/go/marketplace/

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http://www.cisco.com/go/marketplace/

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## **Cisco Product Security Overview**

Cisco provides a free online Security Vulnerability Policy portal at this URL:

http://www.cisco.com/en/US/products/products\_security\_vulnerability\_policy.html

From this site, you can perform these tasks:

- Report security vulnerabilities in Cisco products.
- Obtain assistance with security incidents that involve Cisco products.
- Register to receive security information from Cisco.

A current list of security advisories and notices for Cisco products is available at this URL:

http://www.cisco.com/go/psirt

If you prefer to see advisories and notices as they are updated in real time, you can access a Product Security Incident Response Team Really Simple Syndication (PSIRT RSS) feed from this URL:

http://www.cisco.com/en/US/products/products\_psirt\_rss\_feed.html

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- Emergencies security-alert@cisco.com
  - An emergency is either a condition in which a system is under active attack or a condition for which a severe and urgent security vulnerability should be reported. All other conditions are considered nonemergencies.
- Nonemergencies psirt@cisco.com

In an emergency, you can also reach PSIRT by telephone:

- 1 877 228-7302
- 1 408 525-6532
  - **Tip** We encourage you to use Pretty Good Privacy (PGP) or a compatible product to encrypt any sensitive information that you send to Cisco. PSIRT can work from encrypted information that is compatible with PGP versions 2.x through 8.x.

Never use a revoked or an expired encryption key. The correct public key to use in your correspondence with PSIRT is the one linked in the Contact Summary section of the Security Vulnerability Policy page at this URL:

http://www.cisco.com/en/US/products/products security vulnerability policy.html

The link on this page has the current PGP key ID in use.

## **Obtaining Technical Assistance**

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The Cisco Technical Support & Documentation website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The website is available 24 hours a day, at this URL:

http://www.cisco.com/techsupport

Access to all tools on the Cisco Technical Support & Documentation website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a user ID or password, you can register at this URL:

http://tools.cisco.com/RPF/register/register.do

Note

Use the Cisco Product Identification (CPI) tool to locate your product serial number before submitting a web or phone request for service. You can access the CPI tool from the Cisco Technical Support & Documentation website by clicking the **Tools & Resources** link under Documentation & Tools. Choose **Cisco Product Identification Tool** from the Alphabetical Index drop-down list, or click the **Cisco Product Identification Tool** link under Alerts & RMAs. The CPI tool offers three search options: by product ID or model name; by tree view; or for certain products, by copying and pasting **show** command output. Search results show an illustration of your product with the serial number label location highlighted. Locate the serial number label on your product and record the information before placing a service call.

#### **Submitting a Service Request**

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool provides recommended solutions. If your issue is not resolved using the recommended resources, your service request is assigned to a Cisco engineer. The TAC Service Request Tool is located at this URL:

http://www.cisco.com/techsupport/servicerequest

For S1 or S2 service requests or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55 USA: 1 800 553-2447

For a complete list of Cisco TAC contacts, go to this URL:

http://www.cisco.com/techsupport/contacts

#### **Definitions of Service Request Severity**

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—Your network is "down," or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Severity 3 (S3)—Operational performance of your network is impaired, but most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Severity 4 (S4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

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Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

• Cisco Marketplace provides a variety of Cisco books, reference guides, documentation, and logo merchandise. Visit Cisco Marketplace, the company store, at this URL:

http://www.cisco.com/go/marketplace/

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http://www.cisco.com/go/iqmagazine

or view the digital edition at this URL:

http://ciscoiq.texterity.com/ciscoiq/sample/

• Internet Protocol Journal is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:

http://www.cisco.com/ipj

- Networking products offered by Cisco Systems, as well as customer support services, can be obtained at this URL: http://www.cisco.com/en/US/products/index.html
- Networking Professionals Connection is an interactive website for networking professionals to share questions, suggestions, and information about networking products and technologies with Cisco experts and other networking professionals. Join a discussion at this URL:

http://www.cisco.com/discuss/networking

 World-class networking training is available from Cisco. You can view current offerings at this URL: http://www.cisco.com/en/US/learning/index.html

## **Definition List**

AES—Advanced Encryption Standard
CMVP—Cryptographic Module Validation Program
CUCM-Cisco Unified Call Manager

CSP—Critical Security Parameter

FIPS—Federal Information Processing Standard

HMAC—Hash Message Authentication Code

HTTP—Hyper Text Transfer Protocol

KAT-Known Answer Test

LED—Light Emitting Diode

MAC—Message Authentication Code

NIST—National Institute of Standards and Technology

NVRAM—Non-Volatile Random Access Memory

OSCP—Online Certificate Status Protocol

RAM—Random Access Memory

RNG—Random Number Generator

RSA—Rivest Shamir and Adleman method for asymmetric encryption

SHA—Secure Hash Algorithm

SSL—Secure Sockets Layer

Triple-DES—Triple Data Encryption Standard

TLS—Transport Layer Security

VOIP - Voice over IP Protocol

This document is to be used in conjunction with the documents listed in the Related Documentation " section.

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